

CERT II HEALTH SUPPORT

HLT23221 CERTIFICATE II IN HEALTH SUPPORT SERVICES



Course Overview:

This qualification reflects the role of workers who provide support for the effective functioning of health services. At this level workers complete tasks under supervision involving known routines and procedures or complete routine and variable tasks in collaboration with others in a team environment. This program equips students with fundamental skills in healthcare, including basic anatomy, first aid, and patient care.

Total: 12x units

Funding: VETiS

Delivery: Face-to-face



Pathways:

Graduates can progress to Certificate III in Health Services Assistance or Aged Care, leading to roles as nursing assistants, aged care workers, or allied health assistants. Further study can lead to qualifications in nursing, allied health professions, or health sciences, offering pathways into higher education.



Cert III Health Administration

HLT37315 - Certificate III in Health Administration
Total Units: 13x units



Cert III Health Services Assistance

HLT33115 - Certificate III in Health Services Assistance
Total Units: 15x units



Cert III Individual Support

CHC33021 - Certificate III in Individual Support
Total Units: 15x units

2x Streams:

Ageing or Disability

Health Services Assistant:

Role Description: Assist healthcare professionals with daily patient care activities, including supporting with personal hygiene, feeding, and mobility. Provide basic comfort and support to patients within healthcare settings.



Job Outcomes:

Entry-level role focusing on direct patient support and assistance, providing a foundation for further career development in healthcare.

Health Administration Assistant:

Role Description: Assist with various administrative duties in healthcare facilities, including managing patient files, handling correspondence, and supporting billing and coding activities.



Job Outcomes:

Administrative role focused on supporting the operational aspects of healthcare services, providing organisational and clerical assistance.

Ward Clerk:

Role Description: Handles the administrative duties within a hospital ward or healthcare unit, including managing patient records, coordinating communication between staff and patients, and ensuring smooth ward operations.



Job Outcomes:

Ward Clerks ensure efficient ward operations, accurate patient records, and effective communication, providing a foundation for career advancement in healthcare administration.



High Earning Potential

Many roles within the health sector come with competitive salaries and strong job security due to the constant demand for healthcare services. Roles in this field often offer robust benefits and opportunities for advancement.

Outcomes: For example, physicians and specialised nurses typically earn high salaries and enjoy job stability due to the essential nature of their work. Additionally, positions in healthcare administration or public health can offer competitive pay and opportunities for career progression.